

WHAT'S THE PROCESS?

Following is a brief summary of the Program process.

- Customer completes application and submits to City.
- Application is reviewed and approved by City staff.
- Approved application is returned to customer along with the Notice to Proceed and a list of pre-qualified plumbers.
- Customer contacts pre-qualified plumber from list.
- Plumber verifies in-service unit(s) and removes.
- Plumber completes Section 3 of application and delivers application to City's Corporation Yard along with removed unit(s).
- Customers eligible for the \$300 first-time purchase incentive complete the same application and submit it with a copy of their receipt.
- Upon receipt and verification by City staff, application is processed for payment.

For more information, visit the City's website:
www.brentwoodca.gov/wsprogram



PUBLIC WORKS/OPERATIONS

Wastewater Operations

2201 Elkins Way

Brentwood, CA 94513

Phone: (925) 516-6000

Operations@brentwoodca.gov

www.brentwoodca.gov/wsprogram



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PROGRAM INFORMATION

The City's Water Softener Removal/Replacement Financial Incentive Program has been developed to reduce chloride levels in the City's wastewater treatment plant effluent (known as "recycled water"), which is currently discharged to Marsh Creek.



The City's State issued permit to discharge recycled water to Marsh Creek contains a maximum level of chloride allowed in the recycled water, which the City is currently unable to meet. The majority of chlorides found in the City's wastewater come from water softeners that use salt (**sodium chloride or potassium chloride**) and discharge the brine to the sewer system.

In order to help reduce the City's chloride levels, the City is offering a financial incentive to City residents willing to remove their salt-based, self-regenerating water softeners.

HOW MUCH WILL I RECEIVE?

\$700 Removal Incentive

Salt-based water softeners are eligible for this incentive, which is paid out per unit to the applicant, and the City will directly reimburse prequalified plumbers for the removal of the unit(s).

\$300 First-Time Purchaser Incentive

This incentive is available for the first-time purchase of a non-salt-based device (where no previous unit has been in-place).

Before You Begin

Prior to the removal of your salt-based unit, you must submit an application and receive a Notice to Proceed from the City in order to qualify for the incentive. Only plumbers from the City's pre-qualified plumbers list are approved to participate in this Program.



HOW TO PARTICIPATE

Complete and submit the Program application. Applications are available on the City's website, www.brentwoodca.gov/wsprogram, at City Hall or call Public Works/Operations at (925) 516-6000.

Section 1 of the application should be completely filled out and must include:

- Applicant information
- Location
- Account number
- Signature

Your completed application can be mailed, dropped off at City Hall or in one of the City's payment drop boxes.

Mailing address is:

Public Works/Operations
Water Softener Removal Program
2201 Elkins Way
Brentwood, CA 94513

Important

Wait to receive your Notice to Proceed letter from the City. The letter will provide instructions on how to proceed in contacting a City prequalified plumber from the list provided.

For all Program terms and conditions, see application.